

- disclose the PIN and shipment number to third parties, as in the event that they do so, their use by a third party will be on their behalf.
13. The recipient's identification key is always, and solely, their mobile phone (in combination with the PIN), so its correctness is crucial for the correct delivery of the shipment. The correct transfer of these details to ACS is the sender's responsibility.
 14. ACS makes every possible effort to deliver shipments in accordance with its operating schedule and local delivery schedules. All stated delivery times refer to working days from the date of departure from Attica and are calculated from this day to the first delivery attempt to the recipient's address details. In case of exceeding the delivery times due to peculiarities and limitations of the service (24-hour operation) ACS bears no responsibility.
 15. Business Days are the days from Monday to Friday, excluding national and local holidays/feasts. A Day is defined as the entire duration of a calendar day, from 00:01 to 23:59. However, collections and deliveries are usually carried out during the operating/business hours of the local stores. Opening hours may vary from point to point. Regarding third-party- cooperating with the ACS network stores, the opening hours of these stores apply. Any technical problem outside the working hours of ACS at the points of cooperating networks may accordingly modify the delivery time of the shipments to be delivered from these points. More specific information about the opening hours of each store is provided on the ACS website www.acscourier.gr and/or the local store
 16. In general, in courier services as well as in this service, the identity of the sender of the shipment is not certified and his surname/first name is taken (upon his declaration), unless it has been agreed otherwise in writing or there is special treatment with the relevant additional service or fall under the aforementioned case (delivery to an ACS store).
 17. In case any shipment exceeds the allowed weight and dimensions limit, it will be taken to the nearest ACS store for delivery.
 18. Consignments are accompanied by an Accompanying Bill of Lading which, at times, may also be termed as Proof of Transport, Proof of Delivery-Collection, POP-POD Voucher, ACS Connect, AWB, or may not even have a title.
 19. The additional Cash on Delivery Service is always at the sender's charge.
 20. The Courier and Transport services as well as the charges that are mentioned in the present document are governed by ACS's General Terms of Carriage and by the Charter of Obligations towards Consumers (COC), which are available on the website www.acscourier.gr.
 21. The present pricelist includes VAT (presently at 24%). Prices will change accordingly in the event of a VAT change.

The present pricelist is effective as of 01/12/2023.

The present document is an extract of ACS's official pricelist and regards the Courier and Transport Services. The applicable pricelist is published on the company's website at www.acscourier.gr. ACS reserves the right to make changes to the data of this document without prior notification, always in accordance with the applicable stipulations of law.